

Factsheet

Company History

- Tyrepac is registered and headquartered in Singapore, and is Asia's first and largest online tyre portal dedicated to the consumers of Asia
- The present regional offices are in Malaysia, Hong Kong, Korea, and China.
- Tyrepac will soon be expanded further into Indonesia, Japan, Australia, New Zealand, Philippines, India and other relevant countries throughout Asia.
- Tyrepac strives to be the most comprehensive and logical portal for tyres, and automotive related products.

Tyre Brands currently available on Tyrepac

- Goodyear
- Kumho,
- Continental
- Sime Tyres
- Pirelli
- Yokohama
- Dunlop
- Coopertires
- Corsa

Fitment centres in Malaysia

- Johor- 6 installers
- Kelantan- 3 installers
- Kuala Lumpur- 13 installers
- Negeri Sembilan- 1 installer
- Pahang- 14 installers
- Penang- 1 installer
- Perak- 3 installers
- Sabah- 4 installers
- Selangor- 22 installers
- Terengganu- 2 installers

Response Time

- 2 working days for order to be placed and paid online or through hotline
- 5 working days for payment by bank transfer
- 1 working day guaranteed reply to all brand, pattern, and price enquiry

Hotline & Customer Service

- Tyrepac's team of enthusiastic customer service personnel aim to provide you with timely, accurate, and reliable information
- One is able to contact Tyrepac through the website, via phone (03 7783 9309), MSN, Skype, or fax (03 7785 9668)
- Hotline number for Malaysia is 03 7783 9309

Tyre Change Process

- After a customer has made a purchase, Tyrepac will verify the order with the customers and will inform the fitment centre immediately. The fitment centre will then receive a confirmation letter
- A customer can choose any date and time at least after 2 working days of purchase for fitment
- Tyrepac will confirm the delivery of the purchased tyres the day before the chosen fitment date. This will ensure the tyres availability before the fitment day

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